

WELCOME TO THE COMMERCIAL

YOUR SAFETY IS OUR PRIORITY

Dear guest

The health and well being of our guests, team members and visitors is and always will be our **top priority**.

We are actively monitoring Covid19 updates from the Scottish government and will continue to implement the recommended health and safety measures.

- **UPDATES AND CHANGES YOU CAN EXPECT DURING YOUR STAY:**

- We've limited our direct contact and we are practicing safe distancing - we offer a contact less check-in and check-out
- Your room has been deep cleaned and sanitised prior to your arrival so you can relax in the knowledge that your room is your 'safe haven' away from home.
- We request that guests recognise the importance of the local community, and respect social distance and good hygiene practice in all contacts and activities both inside and outside of the hotel.
- We have implemented a rigorous cleaning and disinfecting schedule for our public areas including high touch areas
- We've increased the availability of hand sanitiser throughout the building.
- We are adhering to official guidelines and regulations at all times.
- We are using hospital grade disinfectant.
- We have removed our cold buffet breakfast items and will offer an enhanced table service breakfast over a longer service period with pre-booked tables.
- Your room will only be serviced as you request - staff will ascertain your requirements at breakfast service - housekeeping staff will only enter your room with your permission, wearing PPE, and following strict protocols.
- To comply with Covid19 guidance we have removed the guest folder and many of the room amenities we would normally provide, however we have a full range of toiletries and refreshment items available on request.

WE ARE COMMITTED TO HELPING YOU RELAX AND ENJOY OUR BEAUTIFUL HIGHLAND LOCATION AND OUR STAFF ARE HERE TO ASSIST IN ANY WAY WE CAN.

Please don't hesitate to reach out to us with any questions you may have. We are here for you - even from a distance!